



EMBASSY® Trust Suite for Dell Version 3.0

Frequently Asked Questions

Q. What are the differences between ETS for Dell version 3.0 and ETS for Dell version 2.1?

A. ETS for Dell version 3.0 includes the following new capabilities:

- Advanced Windows Logon features for Seagate Momentus™ Full Disk Encryption (FDE) drives.
 - Single sign-on to Windows – increases security while reducing costs associated with password management.
 - Windows password synchronization – support for existing password policies ensures ease of use.
- New Multi-factor Authentication options for Dell preboot including.
- Enhanced Security and Usability for Fingerprint Authentication.
- Integration with Dell ControlPoint and ControlVault.

Q. What is Dell ControlPoint (DCP) and how does EMBASSY Trust Suite (ETS) integrate with it?

A. Dell ControlPoint is a new Dell application framework that provides an integrated and easy to use interface for managing laptop features including system, network and security settings. To enable security features, DCP utilizes ETS for Dell version 3.0. Users simply select which top level features to activate from DCP which in turn launches ETS for Dell. Once ETS is in use, users have the options of managing an FDE hard drive and a Trusted Platform Module (TPM), for application solutions such as full disk encryption and enabling strong pre-boot and multi-factor authentication.

Q. Do Dell Latitude™ E-Family Laptops and Precision™ Mobile Workstations ship with a Trusted Platform Module (TPM)?

A. Yes. These business class PCs come standard with a TPM that conforms to v 1.2 of the Trusted Computing Group specification. These machines incorporate a TPM as part of an integrated security chip that also includes Dell ControlVault, a hardware container used for storing secrets such as passwords and fingerprint templates.

Q. How does ETS for Dell 3.0 use Dell ControlVault?

A. ETS for Dell 3.0 uses the Dell ControlVault for securely storing fingerprint templates and other authentication information for an enhanced preboot authentication experience.

Q. Can I upgrade my Dell D-Family PC with ETS for Dell version 3.0 and will I get the new ETS features?

A. Yes, you can upgrade your x30 series D-Family laptops. The new Seagate Full Disk Encryption features supported in this configuration are single sign on to Windows and Windows password synchronization. Most other new features require Dell Latitude E-Family specific hardware components and are therefore not supported on D-Family machines.

Q. Do I need to upgrade to ETS for Dell version 3.0 to support Seagate Momentus 7200 RPM FDE hard drives?

A. No. Previous ETS versions that contain Trusted Drive Manager will support both Seagate Momentus 5400 and 7200 RPM FDE drives.

Q. Does the Dell E4300 ultraportable laptop support Seagate Momentus FDE hard drives?

A. Yes. The Dell E4300 laptop uses a 2.5" hard drive and therefore is compatible with Seagate FDE drives. However, the Dell E4200 laptop uses solid state drive technology and is therefore not compatible with Seagate FDE drives.

Q. What are the Dell Systems which include ETS for Dell version 3.0 as a standard feature?

A. Dell Latitude E4200, E4300, E5400, E5500, E6400, E6400 ATG, E6500
Dell Precision Mobile Workstation M2400, M4400

Q. Does my existing EMBASSY Remote Administration Server (ERAS) support ETS for Dell version 3.0?

A. Yes. All supported versions of ERAS are fully compatible with ETS for Dell version 3.0. In addition to managing the security features of FDE hard drives, ERAS is used to activate TPMs to secure data on client machines and to protect access to corporate networks.

Q. Where can I find Wave EMBASSY Security Center on Dell Latitude E-Family and Precision Mobile Workstations?

A. For Dell PCs, where Dell ControlPoint is installed, Wave ETS software is launched from Dell ControlPoint Security Manager. However, ETS can be launched directly on these systems by going to Start ➡ All Programs ➡ Dell ControlPoint ➡ Security Manager ➡ Advanced ➡ EMBASSY Security Center.

More Information

Q. How can I find more information about ETS for Dell version 3.0?

A. Please visit us at: <http://www.wave.com>

Q. How can I find more information about the new Dell Latitude E Family laptops?

A. Please visit Dell at: <http://www.dell.com>